

CAPABILITY STATEMENT

About Working Knowledge^{CSP}

Working Knowledge^{CSP} is a knowledge management consulting company. We operate internationally, within the public and private sectors, to help organizations "Create Value from their Knowledge." Through our client co-delivery model, we provide practical, experience-based knowledge management strategies, implementation, and training solutions from the simple to the complex.

Core Competencies

- KM Capability/Maturity Analysis and Assessment
- KM Strategy and KM Implementation
- KM Process Integration
- KM/IT Architecture Integration
- Lessons Learned Methodologies and Tools
- KM Organization Design and Governance
- Community of Practice Development /Sustainment
- KM Concepts and Skills Training
- KM Strategy Development Workshops
- KM Enabling Technology and Tools
- Records Management and Document Retention
- CKO "On Demand" Support

Differentiators

- 20 Years Practical KM Consulting Experience
- Federal and State Government KM Experience
- Multi-industry Corporate KM Experience
- International Sector KM Experience including IFIs
- KM Co-delivery Based Collaboration
- Prior Corporate Chief Knowledge Officers

Certifications



CVE Verified SDVOSB



Quality in Business Certified (ITC)



Better Business Bureau A+ Rating

Consulting Experience



NAICS

- 541611 Administrative Management and General Management Consulting
- 611430 Professional & Management Development
- 541690 Other Scientific Technical Consulting

Contact Working Knowledge^{CSP}

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Company Type: Limited Liability Corporation (LLC)

State of Incorporation: Commonwealth of Virginia

Contracting Vehicles



PSS GS-10F-0474Y

