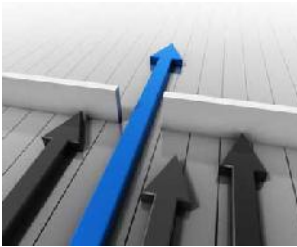
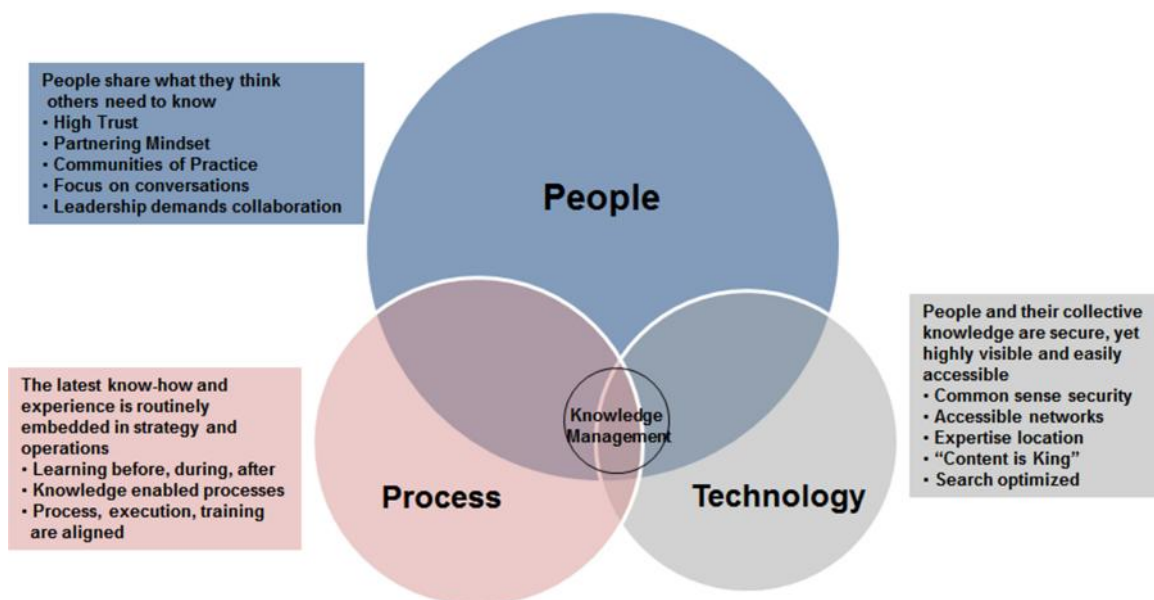


KM Concepts: High Performing Knowledge Enabled Organizations (Article 6 in a series)

If you have been reading along with these short regular discussions, you know that the goal of a high performing, knowledge enabled organization should be to leverage and focus all the information and all the experience in the organization, in context, to continuously improve individual, team, and organizational performance in support of mission and/or business outcomes.



The outcomes for an evolving high performing, knowledge enabled organization are powerful and are sustained through the following attributes:



Outcome 1: People share what they think others may need to know

Attributes include:

- High trust
- Partnering mindset
- Communities of Practice
- “It’s all about the conversations”
- Leadership demands collaboration

Outcome 2: The latest know-how & experience is routinely embedded in strategy & operations

Fast learning processes

- Performance-based process improvement
- Execution and Training are aligned

Outcome 3: People & their collective knowledge are secure, yet highly visible and easily accessible

- Common sense security
- Accessible networks
- Easy to find the people “who know”
- Virtual Collaboration

Success can only occur if there is a leader supported integrated approach to leveraging what an organization knows about what it does!

Comments and questions: bill@workingknowledge-csp.com

Website: www.workingknowledge-csp.com

Next: Fast Learning